CCS Technologies

"Local Support • Personal Service • Since 1976" www.ccstech.net "Relax...we're on IT"

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CCS Technologies Store Hours

Grand Haven Store	*Coopersville Store*
M-F 9:00 am to 6:00 pm	M-F 8:00 am to 5:30 pm
Sat 10:00 am to 3:00 pm	Sat 9:30 am to 12:00 pm

Back issues: www.ccstech.net/news.htm

Microsoft Exchange...

by Ryan McMillen

what is it, why do you need it and why is it different than normal E-Mail?

► Basically, Microsoft Exchange is a large mail server that organizes all of your company's e-mail centrally and allows you to coordinate better with other users. From the front end, it looks no different than your normal Outlook e-mail program. Inside, it's completely different. **CCS Technologies** offers Appriver's Hosted Exchange solution and if you are a company of 10 or less users, you really need to check it out! Be aware that some of our local Internet providers are offering Exchange services for "free" with a business account. However, make sure you look at the pro's and con's of each service before jumping in. Most of the "free" services limit you to just a couple accounts, guarantee nothing and much of their support is done by technicians who do not necessarily need to be certified as Microsoft Exchange professionals! If you are going to put your trust (and money) into a service that can increase your efficiency and internal communications, it had better be worth it, right?

A little about Appriver Exchange: Appriver provides industry-leading spam protection which many of our clients have enjoyed for years. Now, they marry this spam protection with Microsoft Exchange Services for only **$12.95** a month per mailbox. For smaller organizations it is almost a no-brainer. What can Appriver offer that the others can't?

24 hour Support: Support from Appriver is free and always there. Their technicians are experts at MS Exchange! They are not just generic technicians. If something goes wrong, they react quickly and efficiently to fix the problem, not simply put you into a phone queue.

Unlimited Mailbox Storage: Are your mail folders getting too large? Put as much as you want on Appriver's servers. They can handle it! No extra charge for extra data. The other vendors offering "free" services can't say that.

Spam protection is built in! Normally you would expect to pay $3 per month per mailbox for Appriver's award winning Spam protection. It is INCLUDED in the Exchange Service!

99.9% uptime, MS Exchange certified personnel; backup recovery in case of deletion for no extra charge, the list goes on and on.

But what does Exchange do for you? Many of our clients know how to use E-Mail and are comfortable with Outlook but are really only using a fraction of the capabilities. With Exchange services, you do not have to worry about backups of your data. Appriver backs up and secures your data with unparalleled redundancy and security. They make administration easy with their web panel so you don't need onsite IT personnel to maintain the server. Upgrades of the product are free! Don't have Outlook 2007? With Appriver, you can download Outlook 2007 for no extra charge. It's part of the license and so are all of the future releases of Outlook. No more upgrades on your end means no more upgrade costs! You can easily track your mail server expenses.

Get YOUR Outlook on any computer! If it's connected to the Internet and has a browser, you can take web-mail to a whole new level. Imagine seeing YOUR Outlook inside a browser. It's secure and extremely convenient when you aren't at your computer at work!

Have a Microsoft Smart Phone or an iPhone? How about instant connectivity with your Outlook from a Smartphone for FREE? Delete an e-mail on your phone and it disappears from Outlook at your desk. Reply to an e-mail from the road and see the sent item in your Outlook at work. It's a seamless way to stay connected with everyone for no additional cost (Blackberry can incur an additional charge)

Share important information between users in your office. The best thing about Exchange is the ability to share folders for contacts, calendars and store important e-mail for users to have access to no matter where they are. These are features normally reserved for the larger companies, now it's at an affordable price for even small organizations!

Call a **CCS Technologies** representative and ask them about moving your company over to a spam-protected, secure, managed and powerful e-mail system that requires a minimum amount of work to integrate and a minimum amount of time to learn! And it won't break the bank!

"Relax...we're on IT"

Happy New Year

► All of us at ***CCS Technologies*** wish you a happy and prosperous 2010 and we want to thank you for your support in 2009. We look forward to serving you in 2010 and are excited about the new emerging technologies that may help your business be more successful. Please call us if you need help or have any technology questions.

New Year Special

lenovo

Dual Core Notebook

now available with either
Windows 7 Professional -or-
Windows XP Professional

Intel Dual Core 2.1 GHz
3 GB DDR RAM
250GB Hard Drive
DVD+-R/RW
15.6" Display 1366x768
Intel 4500 Graphics
Intel PRO/Wireless 5100
Windows 7 Professional with
Windows XP Pro pre-installed
12 Month Mfg. Warranty

Setup and Ready to Use!

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