

300 Main Street, Coopersville, MI 49404 www.ccstech.net "Local Support • Personal Service • Since 1976"

We're Expanding!

► A few months ago, we had a staff meeting and, after thinking it over, decided that as a company we would choose not to participate in the recession. This positive attitude has been contagious, and as we have for the past three decades, we have seen and helped our clients become more and more successful. What a nice "problem" to have!

To loosely paraphrase Warren Buffett, we were conservative when others got greedy, now we are jumping on things when many are still timid. Coming this October, we will be opening a second location in downtown Grand Haven at 206 Washington Avenue. This prime retail space will allow us to offer excellent service to our business clients, as well as offer premium service and support to those that live and shop in Grand Haven. Think about the convenience of having two locations to get your computer repaired or talk to a friendly technician.

Look for a flurry of activity soon on Washington as we set up shop. We will of course continue to offer local support and personal service to our current clients. Our focus will be what it has always been: a focus on local businesses and individuals.

Feel free to ask one of our techs how the expansion is going (we are all so busy!) and look for our grand second opening coming soon!

"Relax...we're on IT"



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Back issues:



"Cash for Computers"

\$100 for Trade-In PC

For a limited time we will give you \$100 off the price of this \$699 Acer computer when you trade-in your old PC (in any condition, no exceptions)

Only one-third the size of a traditional desktop computer, this compact business computer may be small in size but it is big on computing power and features.

Windows XP Professional Downgrade Preinstalled,
Intel® Core™2 Duo (3MB L2 cache, 2.80GHz, 1066MHz FSB),
2GB (2/0) DDR2 SDRAM, 160GB SATA hard drive,
Super-Multi drive with LabelFlash™, multi-in-one card reader,
NVIDIA® GeForce® 7100 graphics, gigabit LAN



Setup and Ready to Use!



"Relax... we're on IT"

E-mail as a Method of Business Communication: Revisited

► We get many calls about E-mail not being received by someone or not being able to send an E-mail out. We wanted to remind our clients that E-mail is not a guaranteed means of communication. Since more than 80% of all E-mail traffic is listed as spam and since most Internet/E-mail providers are trying everything under the sun, moon and stars to eliminate spam, we suggest you rethink how you communicate. E-mail is a fantastic technology with robust features, but if you think the

recipient might not have received your e-mail, consider calling them directly as a follow up or ask them to reply as soon as they receive your E-mail. Your E-mail may have been mislabeled as spam by either your Internet provider or theirs. If you are having issues with sending E-mail, give CCS Technologies a call and we can help you diagnose and most likely fix the issue. If you would like a more business-friendly E-mail capability, we have solutions for that too!

Announcement

► It is with a bittersweet combination of sadness and excitement that we announce that one of our Project Managers, Jeff Verry has been accepted to Fuller Theological Seminary. He will be leaving our team effective September 6 and moving to Pasadena, California to pursue a career in full-time ministry. We are happy for his new endeavor, but we are certain he will be missed by our staff and clients as well. We have been working diligently to ensure that any transition required is seamless

and we have seen how our team has become stronger already. We are excited for this opportunity for Jeff and are confident he will do great things. We are also pleased that our capabilities and the level of service we provide have the opportunity to increase as a result of this transition. Please feel free to call Greg or any CCS team member if you have any questions. We will continue to work hard to earn your trust!